

## Reservation Policy

Written by Administrator

Wednesday, 27 October 2010 14:34 - Last Updated Wednesday, 05 July 2017 11:23

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- We require 50% of the accommodation cost (100% for 2 or 3 night bookings) to confirm your reservation.
  
- If reservation is made within 45 days of rental period, we require the full accommodation cost.
  
- If you cancel your reservation and we are able to re-book the accommodation, we keep a \$50 administration fee and return the balance.
  
- If you cancel your reservation with 45 or more days notice and we are unable to re-book the accommodation, we keep a \$100 administration fee (\$250 for each weekly rental) and return the balance of your deposit.
  
- If you cancel your reservation with less than 45 days notice and we are unable to re-book the accommodation you forfeit your full payment.
  
- Date changes made with 45 days or more notice are charged a \$25 administration fee (\$50 during Prime Time).
  
- Date changes made with less than 45 days notice are treated as a cancellation.
  
- No refunds can be given for days lost through late arrival or early departure.
  
- Log Haven Lodge must be left in an acceptable condition upon departure. There will be an additional charge if left in an unacceptable manner and/or for any damages to property. Your

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Credit Card Information is accepted as your Damage Deposit.

- Rates are in Canadian Funds and subject to taxes. Rates may be subject to change without notice.

- We accept Mastercard and Visa. Your verbal authorization to use your credit card number for your deposit/final payment indicates your compliance with our Reservation and Storm Policies.

## **Storm Policy**

- Log Haven Lodge cannot accept responsibility for adverse weather conditions which may affect travel.

- Your reservation remains your responsibility unless Highway 59 is closed by the Manitoba Department of Highways on the day of your confirmed arrival. In this event Log Haven Lodge will offer a credit voucher in the amount of the night(s) reservation that Highway 59 was closed.

## **Our Lodge is Pet Free and Smoke Free**

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